



**Community  
Business**



# Chapel Gate update

**Issue 1,  
March 2020**

## Welcome to your roundup of news and information from around Chapel Gate.

Chapel Gate is run by BU Community Business (BUCB), which was established in 2019 by the university to ensure that community and university activities continue to thrive at the site.

From the outset, we committed to invest in the facilities at Chapel Gate through capital and operational changes, and we've already

made a number of improvements to enhance the facilities and grounds for the benefit of all.

We're looking forward to continuing this work throughout 2020, with exciting developments planned for the year ahead.

**Jim Andrews**  
**Director and Chair of BU Community Business**



## What's happened so far?

As part of the purchase of Chapel Gate, BU Community Business committed to a plan of work to increase the quality and provision of the site.

Over 100 individual improvements have been completed so far, including the installation of a new balcony roof and Velux windows in the main clubhouse, and new wayfinding signage to help visitors find their way around the 65-acre site.

Our team has also been hard at work clearing gutters and ditches to improve drainage, improving and maintaining floodlight and car park lighting, and refurbishing interior spaces.

Behind the scenes, they have also undertaken accessibility and fire risk audits and installed a new fire alarm system.

## What's next?

Now that we've got some essential work done, we're looking forward to some significant improvements during 2020, including the resurfacing of the hockey pitch, installation of floodlights and the creation of a hockey warm-up area, subject to planning approval.

The rugby pitch floodlights will be updated and our team will continue to improve the car park.

And in welcome news for all grass pitch players, we will be buying new turf maintenance equipment to improve pitch quality.



## Stay updated

It's important we have the correct contact details for Chapel Gate users so we can share relevant news and information. Please make sure your personal details are up to date on the website: [www.chapel-gate.co.uk/contact](http://www.chapel-gate.co.uk/contact)

## Important new health and safety processes to follow

BU Community Business is responsible for health and safety at Chapel Gate but every user has a responsibility when on site for their booking, participants and to raise any concerns to the appropriate staff members. Here's what to do in the event of an incident:

In the event of a fire, accident or other serious incident, you should contact 999 immediately to get assistance. You then

immediately need to report the incident to Bournemouth University by phoning 01202 962222 at any time of the day or night.

In addition to your own club's reporting procedures, any accidents, near misses or environmental incidents on site must be reported to Chapel Gate staff through the online reporting form: [forms.bournemouth.ac.uk/AccidentandIncident](https://forms.bournemouth.ac.uk/AccidentandIncident)

## Could you benefit from student volunteering?

BU's RELAYS project gives students the opportunity to undertake a wide range of sports volunteering opportunities within the community.

These include sports coaching and development, events management, officiating events, sports media, marketing, and health and fitness.

The scheme is co-ordinated by Andy and Brooke, who have had productive meetings with many Chapel Gate sections about available opportunities. If you think your section could benefit from the RELAYS programme, please contact the team at [relays@bournemouth.ac.uk](mailto:relays@bournemouth.ac.uk).



## The Chapel Gate team

The day-to-day running of Chapel Gate is led by Helen Palmer, BU's Head of Sport & Culture, and Mark Rance, who continues in his role as Chapel Gate General Manager, supported by Chapel Gate staff who look after bookings, finance and maintenance of the site.

An Operational Management Group, consisting of relevant BU professional services staff and key Chapel Gate users and stakeholders, meets monthly to

discuss current and future operations of the site.

BU Community Business is run by a board of directors, reflecting the breadth of the Chapel Gate community. The ultimate decision-makers for the site, their role is to set the strategic vision for Chapel Gate and hold the management of the facilities to account.

To find out more about the team visit: [www.chapel-gate.co.uk/about-us](http://www.chapel-gate.co.uk/about-us)



## We meet... Mark Rance, General Manager

### What does your job involve?

My role involves overseeing all aspects of the operation of Chapel Gate. This includes working with the administrative team and ground staff based at Chapel Gate, as well as wider BU staff and directors. My role can change quite a lot as we cater for everything from a football game for ten people to events for 20,000 people with everything in between.

### What is your favourite thing about working at Chapel Gate?

Sport plays a vital role in lots of people's lives, and I love that we can host so many different people in such a wide range of sports here at Chapel Gate.



## Contact us

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